



12^h July, 2021

Dear Residents and Families,

IMPORTANT NOTICE TO ALL RESIDENTIAL CARE RESIDENTS AND THEIR FAMILIES

Overnight NSW had 77 new COVID-19 cases, 55 of these cases are from a known source, but the alarming number is that 22 were from an unknown source. What is even more alarming is that 33 of these cases were out in the community while infectious.

The lockdown will now continue until Midnight Friday 16th July 2021.

The following points need to be considered during this lockdown period.

- James Milson Village **WILL NOT BE PROVIDING ACCESS FOR VISITORS** unless there is deterioration in your loved one's condition or an end-of-life situation. We will plan for visits on a case-by-case basis. Please contact us to discuss further.
- Access for essential services (dept. health practitioners, ambulance, doctors, allied health) will continue as usual.
- Residential Care Residents will only be permitted to leave the village for emergency and specialist appointments (that cannot be rescheduled). Residents will be asked to have a COVID test upon returning to the village and be isolated until the results are known.

- Other ways to visit: Please take advantage of our technology that is available to you and log onto the PCS gateway to get updates or we have devices available for our elders to use Zoom or skype for connections with you. Our staff will assist with this; please call to organise a catch up.
- Staff will continue to wear masks whilst on site.
- Contractors **WILL NOT BE PERMITTED ON SITE** other than for emergency repairs. The sprinkler works in Carabella Tower (North Sydney) are now on hold. We will not be recommencing this project for at least ONE WEEK post lockdown being opened up.

Should you have any questions or concerns, please reach out to us; the care team, leadership team and indeed all of our many staff are available to assist you.

Contact details are as follows:

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Lyn Quilty (Relationships & Marketing Mgr) rmm@jamesmilsonvillage.com.au

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9346 1538 or 0421 553 642

Retirement Living Residents are bound by the NSW Government lockdown (stay at home) restrictions. You are asked to remain within your apartments for the next week.

You are allowed to go out for the following reasons:

- Food Shopping
- Medical Appointments
- Outdoor Exercise
- Essential Work or Education

Socialising isn't a reasonable excuse to have visitors or leave home, this includes residents within the building you reside in.

We ask that Retirement Living Residents stay out of Residential Care areas. Should you need assistance at any time, please phone reception and we will arrange for staff to come to you.

Staff Vaccination Rates

Many of you have asked about our staff vaccination rates. To this end, we provide the following numbers.

North Sydney

- Flu Vaccinations 121/145
- COVID Vaccinations 57/145

Woolwich

- Flu Vaccinations 39/41
- COVID Vaccinations 19/41

Many of our staff are booked for their COVID vaccinations but like the rest of the community are waiting for their designated appointment. We expect our COVID vaccination numbers to increase dramatically over the next 3-4 weeks.

Again, and as always, we thank you for your cooperation and support of these changes and all restrictions to date; our intention is to provide a safe haven for our many elders.

Together, we can help keep the people we love and care for, healthy and well. Stay home and stay safe.

Kind regards,



Lyn Quilty

Relationships and Marketing Manager
James Milson Village